



## Customer success story

# For Origin Energy, AWS cloud migration is a gamechanger

With a new framework to rapidly migrate applications, the company is now faster to market and fully focused on customer improvements.

## Customer challenge

Origin Energy's vision for the energy sector is data-driven and digital. Moving its application portfolio to the cloud was a key step for the company, one of Australia's leading energy retailers and producers.

Origin operates in a highly competitive market for B2B and B2C energy sales. Its goal was a successful transformation through service consolidation and continuous cost optimization by moving away from physical data centers. It sought a cloud strategy that would enable agility, elasticity, resilience and efficiency. It also wanted to implement lean management of services, improved ways of working and smoother regulatory responses.

## AWS + Cognizant solution

Working in close partnership, Origin and Cognizant formed collaborative cross-functional squads to enable rapid cloud migration across all of Origin's application portfolios. Cognizant brought a range of cloud architecture practices and deep AWS domain experience. We also partnered with Origin on refactoring, re-platforming and leveraging the AWS Managed Services (AMS) landing zone.

The project resulted in important outcomes for the client:

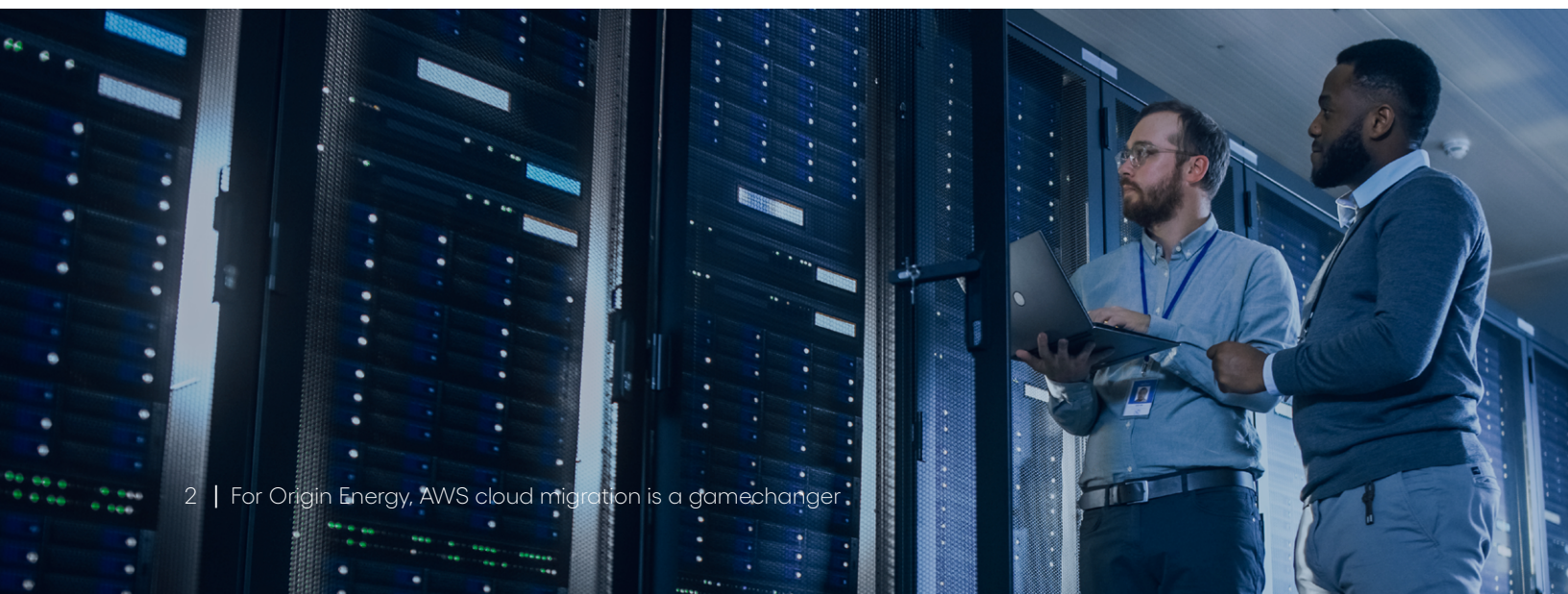
- Establishment of modern delivery practices leveraging the frameworks of Scrum, Kanban and SAFe
- Adoption of a practical Agile framework, aligning the squads to the principles and values of Agile and LEAN while also enabling strong project hygiene
- Defined treatment plans to ensure a pipeline of applications for the migration delivery teams
- Development and cloud operations teams became self-sustaining via delivery and upskilling methodologies
- Establishment of a cloud development and management methodology

## Faster speed to market, renewed focus on customer improvements

Origin now has an established framework to rapidly migrate applications to the cloud and the skills and best practices to support cloud operations. AWS's global infrastructure has reduced Origin's time to market, enabling changes to applications in near real-time and deployment of production updates within minutes. It now focuses primarily on customer improvements instead of break fixes. Rapid deployment of sandbox environments allows it to innovate and deliver features to customers faster and at a higher quality than ever before. The scalability of cloud operations enables Origin to run the same workloads for less, gaining economies of scale with lower infrastructure costs.

## Highlights

- 20% faster day 1 response times
- Up to 84% improvement in report run times
- 30% improvement in batch processing times





## Why Cognizant?

Cognizant (Nasdaq-100: CTSH) is one of the world's leading professional services companies, transforming clients' business, operating and technology models for the digital era. We engineer modern businesses to improve everyday life. Our unique industry-based, consultative approach helps clients transform technology, reimagine processes and transform experiences ensuring businesses remain agile, relevant and ready to run more innovative and efficient enterprises.

With AWS as our partner, we focus on the outcomes that matter most to businesses and underpin our solutions with deep industry experience and market-leading IP. Cognizant brings more than 13,000 AWS certified professionals, dedicated AWS certified consultants in 43 countries, hundreds of customer launches and successes, and more than 70 transformational blueprints to drive innovation beyond cloud migration.

As a premier consulting partner, Cognizant hold numerous AWS competencies, including AWS Mainframe Migration, AWS SAP, AWS Migration, AWS Financial Services, AWS Healthcare, and AWS Life Sciences. Partner programs include AWS Well Architected, AWS Managed Service Provider, AWS Marketplace Seller, AWS Solution Provider Program, and AWS Public Sector Solution Provider.



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