cognizant®

TriZetto® myQNXT Dashboard

A single, consolidated view of the data you need to run your business

Health plans have the deep and granular data they need to respond to market changes and evolving member needs. The critical challenge is seeing that data whenever you need to. Now, with the TriZetto® myQNXT Dashboard, you can get accurate, up-to-date metrics in minutes. Assess business performance across plans, claims, providers and members in a single view. The TriZetto® myQNXT Dashboard delivers comprehensive performance metrics and analysis to help you quickly spot emerging trends and make effective, data-driven decisions at the speed of intuition.

A consolidated view of key metrics from a single screen

The TriZetto myQNXT Dashboard taps actual data from your QNXT platform to deliver near real-time key metrics with a click. Monitor and review business, operations and core systems performance with colorful, easily digested charts and graphs generated in seconds. With the TriZetto myQNXT Dashboard, you can easily see daily, weekly, monthly and annual metrics for claims, plans and benefits, members and providers, payments made and more. Use the TriZetto myQNXT Dashboard's built-in queries to investigate plan performance from a variety of perspectives, including the following:

- **Member data:** See member demographics by plan, by claims, by benefits, etc.

- **Auto adjudication rates:** By plan, by contract, by line of business, etc.

- **Providers:** By claims volume, by contract, by membership, etc.

- **Plans:** See benefits used, claims volume per plan, contracts, benefits, etc.

- **Contracts:** By provider, by claims volume, by lines of business, etc.

- **Claims and payments:** Denial and paid rates, settlement dates, top programs by claims volume, etc.

Take data-driven action

The TriZetto myQNXT Dashboard eliminates the time and effort required to generate and collate reports across departments, while providing more visibility into how your business is performing. The consolidated data from the TriZetto myQNXT Dashboard equips you to:

Finetune operations for better stakeholder experiences. Metrics in the TriZetto myQNXT Dashboard can help you set performance benchmarks and identify potential bottlenecks and pain points among your stakeholders. Those insights can then help you adjust benefit designs and workflows as well as configuration in the QNXT core platform. Then you may monitor results from the myQNXT Dashboard as they emerge to gauge the interventions' effectiveness and scale or course correct as needed.

Identify emerging issues. Data from the myQNXT Dashboard prompts better business questions and can point to potential issues, such as a creeping rise in denied claims for benefits in a specific plan. Earlier indicators enable faster identification of and solutions for root causes to ensure optimal operations and experiences.

Respond faster to market conditions with better business intelligence. The myQNXT Dashboard provides historical trends and predictive modeling based on those trends so you can anticipate and plan for the impact of variables such as shifting market demographics, new regulations, new product and benefit introductions and more.

Delivering meaningful metrics and insights

Whether delivering a granular look at a single metric weekly or a comprehensive historic view of a health plan's performance across multiple indicators, the myQNXT Dashboard makes it easy for you to see all the data required for fast, effective decision-making. For more information about the TriZetto myQNXT Dashboard and how it will deliver visibility into your business, please visit www.cognizant.com/trizetto.