



# TriZetto QNXT Core Administration System

The choice of health  
plans leading change



In the era of healthcare enlightenment, TriZetto® QNXT™ emerges as a beacon of empowerment for health plans and their members. By centralizing member data and harnessing the power of interoperability to fuel payer-provider convergence, QNXT transforms complexity into clarity, allowing health plan associates to guide members through the maze of healthcare decisions with ease and confidence. With its cloud-optimized platform, QNXT offers a suite of intuitive tools and insights to ensure that every interaction is not just a transaction, but a step toward informed consumerism and optimal health outcomes. Elevate your organization's performance and become the trusted advisor your members deserve with TriZetto QNXT.

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# QNXT: Centered on your business

## Empower members

Enhance engagement and foster informed decision making by providing members with easy access to their care and cost data through the QNXT platform.

## Streamline operations

QNXT provides automated, streamlined solutions that enhance operational efficiency and reduce costs. It improves claims processing accuracy, lowers administrative expenses, and minimizes reprocessing by increasing the first pass rate.

## Market agility

QNXT's platform enables rapid expansion into new markets, supports multiple businesses, accelerates product launches. Launch sooner using turn-key business rules and model plans without relying on IT.

## Claims precision

Elevate claims processing accuracy with QNXT's advanced rules engine and near real-time processing to minimize errors and improve turnaround times.

## Real-time prior authorizations

Make instantaneous decisions on prior authorizations by using automated decision capabilities; reduce processing and administrative costs; and position your organization ahead of the industry.

## Predictive insights

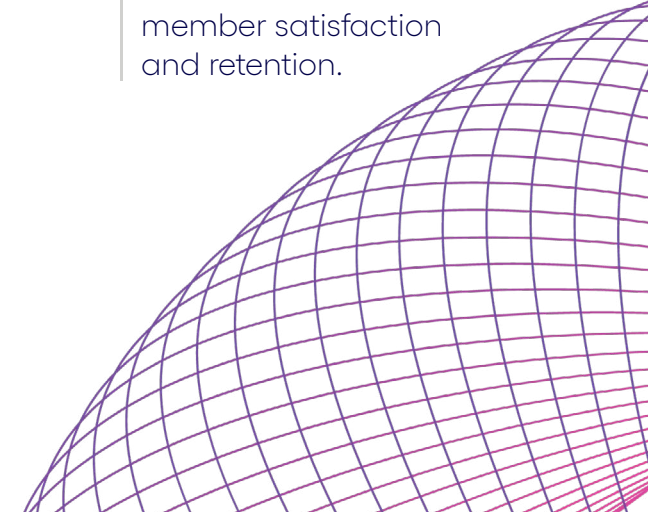
Utilize the power of AI and machine learning (ML) within QNXT to forecast health outcomes and take proactive measures to enhance operational and business performance.

## Seamless integration

Leverage QNXT's open architecture and cloud optimization, which allows for effortless integration with other healthcare and business applications, to gain a comprehensive view of member data.

## Innovative growth

Adapt to changing market demands and drive innovation in product offerings and member services to enhance overall member satisfaction and retention.



# Power your culture of innovation with QNXT's modern, scalable architecture

QNXT's modern, scalable architecture is designed to empower a culture of innovation within organizations. By fostering a collaborative environment in which our QNXT developers actively involve our client community in the platform's development process, the evolution of QNXT is informed by real-world use and client feedback with enhancements and features that address actual market needs and challenges. This synergy between our technology and our community fosters a dynamic environment where challenges are met with creative solutions. The platform's cloud optimization and scalability provide payer organizations with the flexibility to expand their services and business ventures. Whether it's through the introduction of innovative products, strategic acquisitions, or venturing into new specialty markets, QNXT supports growth ambitions and adapts to the dynamic nature of the business landscape.

## Key features include:

### Human-centered design

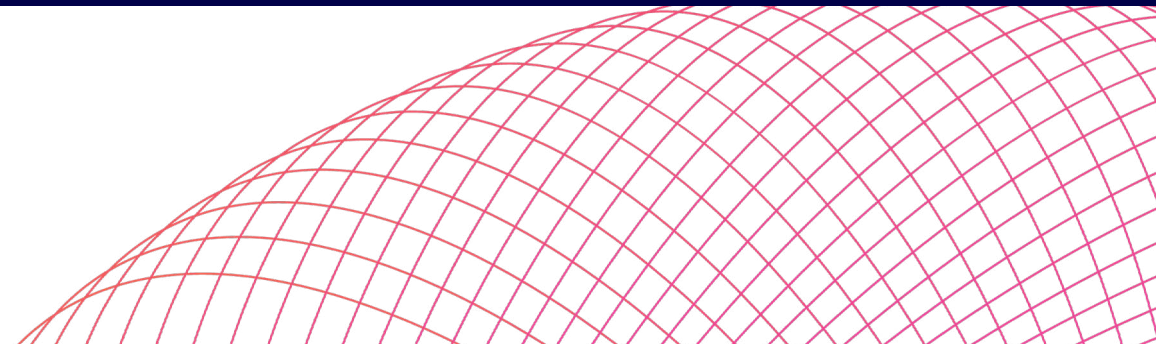
- Embedded AI assistants
- Tailored workspace
- Optimized for job role

### Enabling technologies

- Elastic scalability
- Open access integrations
- Application insights

### Intelligent operations

- Modular benefit designer
- Integrated workflow management





# Create unified experiences for members and associates by integrating human-centric design

## Empower your team

Through the patented myQNXT platform equip your associates with QNXT's cutting-edge workspaces which are designed to provide a personalized, 360-degree view of member data to manage tasks and communications -- all to foster informed decision making and personalized service delivery.

## Optimize operations

Streamline your workflow with QNXT's integrated system, in which benefits and claims are correlated effortlessly, to enhance productivity and ensure precision in member service.

## Accelerate success

Fast-track your team's growth with QNXT's efficient onboarding and tailored training programs to build a foundation of expertise and confidence in navigating the platform.

## Tailor your experience

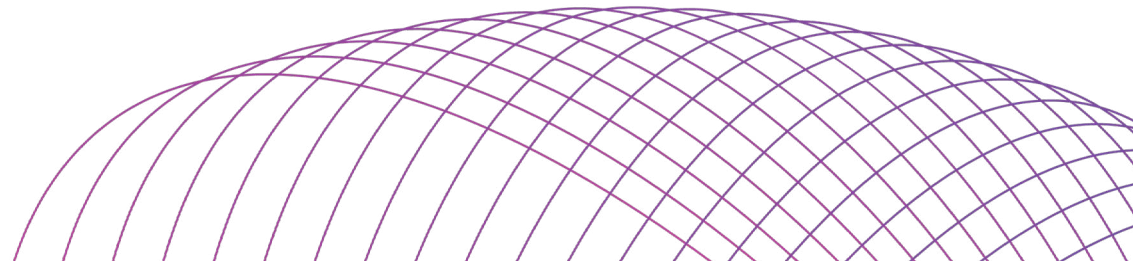
With QNXT, customization is at your fingertips, allowing your associates to create personalized workspaces that resonate with their unique styles and enhance member engagement.

## Harness insights

Empower your team to make data-driven decisions that propel member satisfaction and organizational success with QNXT's ability to transform data into strategic insights.

## Stay ahead

Stay ready to adapt to the constantly changing needs of your members, providers and employers, and ensure your position at the cutting edge of member experience innovation with QNXT's adaptable architecture that fosters unified experiences.





## Serve members and grow market share leveraging a single platform for all your lines of business

**Accelerate member services:** Adapt quickly to member needs, enhance speed to market and streamline training processes.

**Unify management:** Seamlessly serve diverse populations, including Medicaid recipients, through a single platform that simplifies enrollment and coverage continuity.

**Increase regulatory confidence:** QNXT's commitment to compliance, backed by a proactive Regulatory Affairs team, ensures that the platform stays ahead and helps support regulatory changes.

**Generate cost-effective authorizations:** Improve the prior authorization process with QNXT's automated management which reduces costs and prepares your organization for future regulatory requirements.

# Gain business agility with automation, AI and integration working in real time

## **Advanced modules for user engagement:**

Simplify complex processes, making them intuitive for users, with the platform's workspace experience.

## **Integrated smart workflows for members:**

Automate tasks, enhance member interactions and ensure immediate satisfaction.

**Proactive data sharing:** Access vital information through QNXT's proactive data sharing capabilities.

**Targeted notifications for associates:** Provide associates with easy access to insights to enable effective member connections.

**Scalable and future-ready:** QNXT adapts to changing needs and business requirements, ensuring lasting dependability and scalability.





# Deliver new levels of service to your members with enhanced capabilities

## Reduce costs and improve business performance with cloud-optimized solutions

Always have the right capacity at the right price to meet member needs. QNXT's elasticity generates or reduces processing capacity in line with changing business requirements.

## Act with the speed of intuition

Assist members in making informed healthcare decisions, provide transparent cost estimates, coverage details, and prior authorization information. Aid in selecting the best values in providers and procedures while managing care to prevent costly readmissions by utilizing QNXT's AI and ML capabilities.

## Easily integrate QNXT with other business systems for greater productivity and increased automation

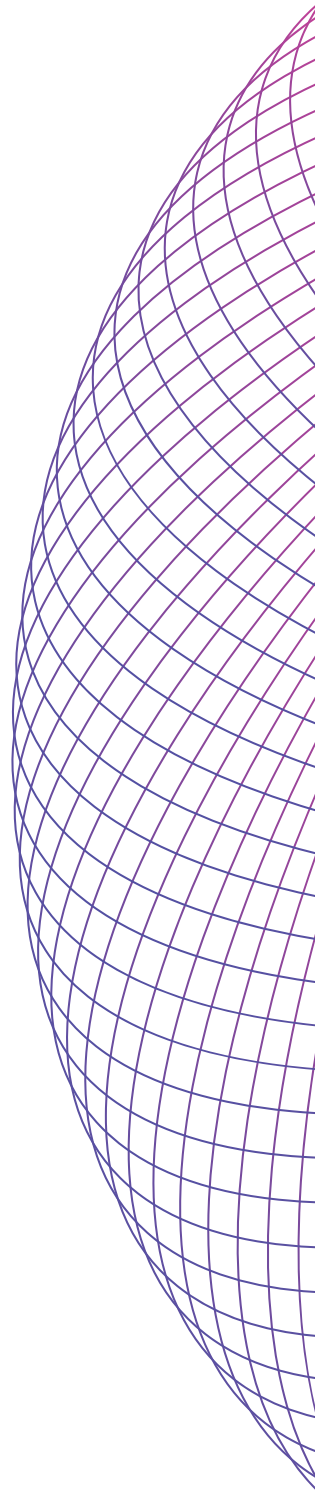
Boost the first call resolution rate by providing accurate and succinct information initially. Facilitate member navigation through the intricate healthcare system by unifying perspectives from your organization's various systems using QNXT's extensive API suite.

## Make the choices that are right for your organization

Our open flexible approach to cloud-based deployment enables your organization to work with any cloud vendor.

## Stay current with capabilities that are continuously delivered in releases

Your members and associates will benefit from using the latest QNXT features with our seamless automated upgrades. We make it easy for your IT department to keep QNXT up to date by integrating with its deployment pipeline.



# Core technology built by and for healthcare professionals



Community forum and bionic ops



- Feature videos
- E2E videos



Roadmap reviews and Release previews



Cognizant events and conferences



- User group directed
- Forum and enhancement survey



- Workgroups
- Early Release Program
- Feature champions



Human centered design

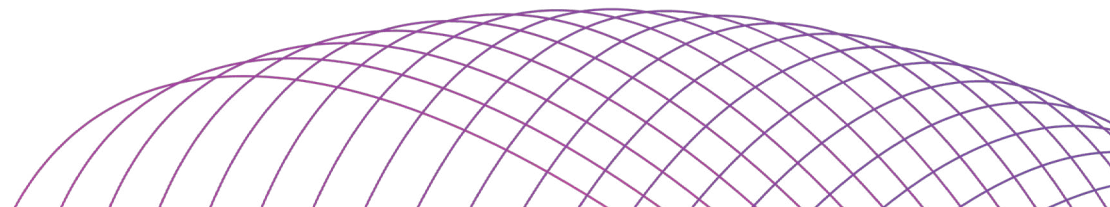


QNXT Hackathon development conference

Just as your organization is devoted to serving its members, people with a passion for healthcare are devoted to guiding QNXT's evolution and that of our entire TriZetto product portfolio. Our development teams include experts in leading technologies working beside experienced industry professionals to reshape QNXT as the industry evolves.

We also continually gather detailed feedback about the QNXT system, especially through our very active QNXT user group community. The insights provided by our users and our deep healthcare expertise—infused with enthusiasm and cutting-edge skills—enable us to anticipate and address our clients' needs with specific features and capabilities. In turn, this empowers organizations like yours to help members understand their newly accessible data and make their best healthcare choices.

For more information about how QNXT can help your organization be a trusted advisor to members in this dynamically changing industry, please visit [www.cognizant.com/trizetto](http://www.cognizant.com/trizetto).





## About Cognizant

Cognizant (Nasdaq-100: CTSI) engineers modern businesses. We help our clients modernize technology, reimagine processes and transform experiences so they can stay ahead in our fast-changing world. Together, we're improving everyday life. See how at [www.cognizant.com](http://www.cognizant.com)

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